

# **EverydayCARE®**

**Group Employer Benefit Summary** 

**Simple** and Truly **Affordable** Healthcare



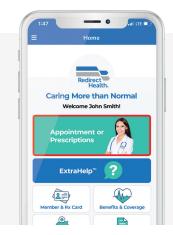
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10 copay * In-Network or Out-of-Network Visit thour 48 Hour Pre-Authorization  10 copay Mental Health Tele-Counseling 11	<ul> <li>Ø In-Office Primary &amp; Urgent Care</li> <li>Ø Pediatric Care</li> <li>Ø Annual Adult Physical³ &amp; Well Child³</li> <li>Ø Chiropractic (12 free visits per year)</li> </ul>		<b>⊘</b>		
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1 This program is an ERISA self-funded insurance plan managed by Redirect Health. See program guide for details. Routine care can always be \$0 when Redirect Health prepares your appointment. This overview is intended only as an illustration of the benefit plan design. Please refer to your Plan Document for actual coverage, limitation, and exclusion provisions. 2 Any doctor who accepts the Redirect Health Usual, cottomary & Reasonable (UCS) research in a control of the Design of the Program of the



# We Put People First! Care Navigation Works for Everyone.

Finally! Healthcare on your terms - access care anytime, from anywhere, 24/7/365.



### **Everything You Want in a Healthcare App – and More**



Access Your ID Card(s)



Speak with a Medical Provider



Access Plan Details



Renew Prescriptions



Update Your Information



Submit receipts or billing questions

#### **Start with the Redirect Health Member App**

- Available to answer any questions 24/7/365 in English and Spanish
- If you have a medical need simply use the Member App, call or text
- Our Care Team is made up of healthcare experts and medical providers



#### **We Navigate and Coordinate Your Care**

- We'll help you determine if virtual, in-person, urgent, or emergency care is needed
- Connect to a virtual medical provider at a convenient time for you who will determine if further in-office care is needed
- We'll assist with any next steps, such as in-office visit scheduling or filling prescriptions at a nearby pharmacy so you never waste any time



- We find you the right level of care to address your medical needs, so you never pay more than you should
- Whether you had a virtual or in-person visit, we follow-up after your visit to make sure your care plan is staying on track
- Ever have a question? The Care Team is available 24/7/365







## **How the Plan Works**

Plan Compliance

Your company insurance plan is set up to comply with ERISA and the Affordable Care Act. We also can coordinate HRAs, COBRA, and required 5500, PCORI, & 1094/1095 forms.

Plan Management

Redirect Health manages your plan with the extra care your employees need - Appointment Preparation, 24/7 concierge access, coordination, navigation and pre-negotiation.

Predictive Healthcare

Even before your plan's effective date Redirect Health starts learning about your employees' healthcare needs and the obstacles that may get in their way. Proactive, predictive and smart healthcare.



# **How You and Your Employees Access Healthcare**

Always contact us FIRST

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 the Member App is the best way.

**Choose a doctor** 

A medical provider will be recommended or your employee can choose their own from a large network. Employees can even add a doctor to the network. Ask us how.

Employees can expedite any request **RedirectHealth.com/ExtraHelp** 

Claims payment Your provider sends claims to the Plan Administrator. We review and submit

them for payment.

**Advocacy** 

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options and prenegotiate costs of services. Physician-to-Physician case management

> A Redirect Health clinician coordinates with your employee's doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation and pre-negotiation is our goal.